



ANNUAL REPORT 2020



A Year of Resilience

Whenever people ask me what new refugee claimants really need when they arrive, you might think I would ask for transit cards, a lawyer, fresh pillows, English lessons, shampoo and soap. But I usually answer, “some friends they can count on”.

This can be a tricky piece of the settlement puzzle to solve, and COVID-19 has made this a thousand times more difficult, yet ten thousand times more important.

The Matthew House community has always been a place where refugees will find people who will celebrate their birthday with them, take them for a day out at the park, ask them how they are sleeping that week, give them advice and truly walk alongside them as they simultaneously try to build a new life and heal from old wounds.

I miss these in-person relationships, the parties, the walks and talks, and especially the shared meals.

But the Matthew House community is resilient and we have found ways to be in fellowship with our refugee friends even during lockdown. We have virtual meetings, daily phone calls with current residents, our World Table videos series, online cooking lessons taught by former residents, and, of course we’re sending birthday cards too!

The concept of resilience is so important that we made it a cornerstone of our strategic planning process and included it in our new and improved mission and vision statements. It may seem ironic to have embarked on a strategic planning process in the midst of so much uncertainty, but COVID has taught us to recognise resilience in our residents, our volunteers, our staff and also in you, our faithful supporters – and we will use this spirit to fuel our community in the face of hard times.

I hope you’ll read through our new strategic plan and I invite you to think of where you might fit into the friendships and the community we are building now and for years to come.

Thank you,



Jacky Tuinstra Harrison
Executive Director

looking forward

In 2020, Matthew House was able to conclude an agreement that will allow us to purchase our first home on Dundas West, which we have been leasing from the city for over 22 years. We are also able to secure another property in the west end, which will open as the fifth Matthew House home in the fall of 2021!

Forwarding Address!

It is with overwhelming gratitude that we thank C3 Church for all their help in running our fourth home on St. Clarens Avenue. They allowed us to use this property as a home for refugees. We would not have been able to house the dozens of residents that passed through its doors over the past three and a half years without this generous support..

With C3's on-going and faithful support for our work, we were able to seamlessly move our house parents and residents to a new home (not far away) and meet some new friends!

Our new location is a property operated by Saint Paul's Slovak Evangelical Lutheran Church. We are so happy to get to know our new friends and partners and see all these congregations coming together around refugee support.



our stories



Bola arrived at our door four years ago, pregnant and alone.

"The first homeless shelter I went to was not like Matthew House," says Bola, "When I got to Matthew House, I thought, 'Is this the right address?' because I thought it was going to be like the rough shelter from before, but it was a home."

Matthew House supported Bola through her baby's birth and connected her with a church community who warmly embraced her like family.

Today, Bola is a wonderful success story. She has established her own cleaning business and her son is a healthy, active three year old.

Best of all, this year Bola is giving back. She volunteered to deliver Christmas care packages to our former residents in December.



"Matthew House is my family – they didn't leave me alone. From the first day, they were there for me and they are still there for me."

One of our current residents, Kidus*, is an 18-year-old refugee from Ethiopia. He is keen to work as soon as he graduates, and has already been taking courses toward becoming a security guard. His high school guidance counselor had suggested a construction program to him, but his heart was really with emergency services and his desire to help others.

Kidus' dream is to be a paramedic one day. Matthew House was able to match him with a paramedic for mentoring meetings to gain valuable insight into his career of interest.

After that experience, Kidus reported, "We talked for about an hour. It was awesome and he is really nice. We talked about the salary, what the shifts are like day to day and I was able to get all the information I was looking for about the career path I want to take."

Kidus is now committed more than ever to pursuing his career path and thankful for his time with Matthew House.

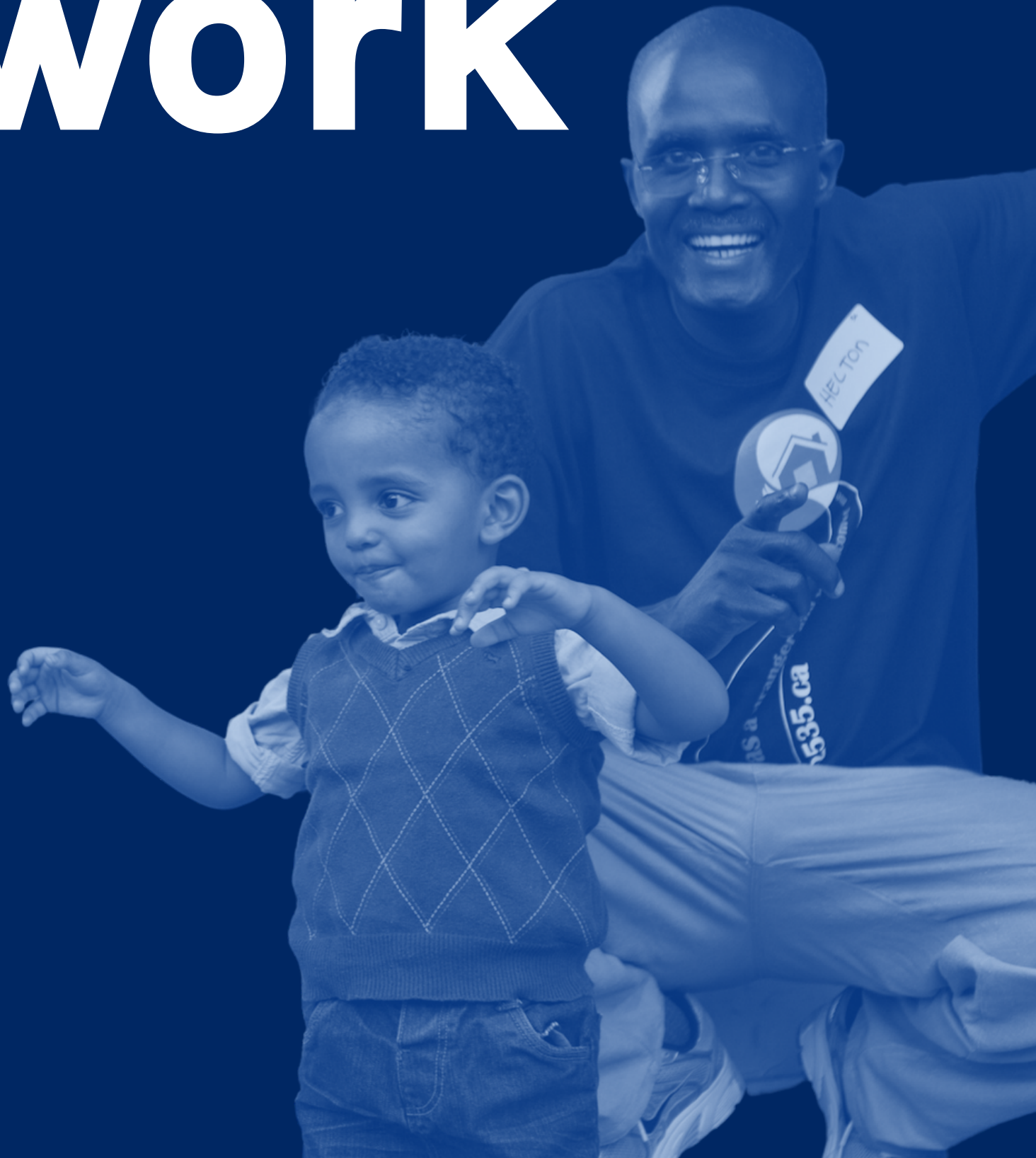
*identity anonymized for safety

"Matthew House gave me a place to stay, helped me to continue my school and supported me with all materials that I need to learn including laptop and tutoring that helped me to get my job today. Thank you!"



**From our
doors to the
Frontline**

our work

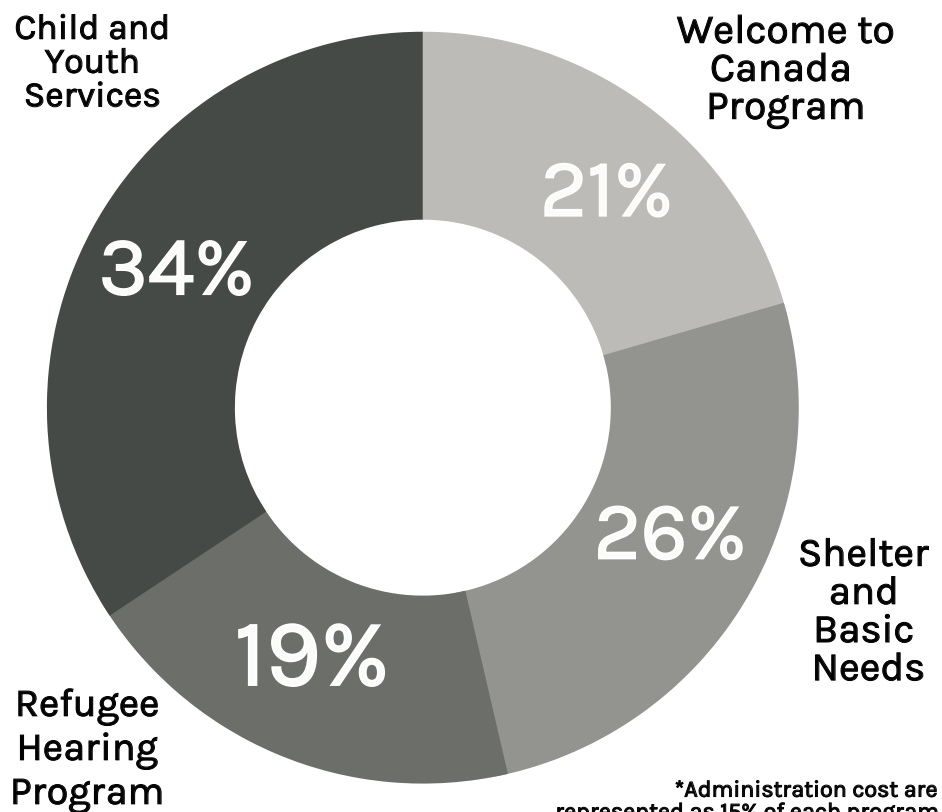


Our renewed mission: Inspire hope, uphold dignity, champion independence and build resilient communities for refugees.

This year, we welcomed Bruce Voogd in the Fundraising Department. Sion Aklilu and Tom Morrison joined us in the Settlement Department.

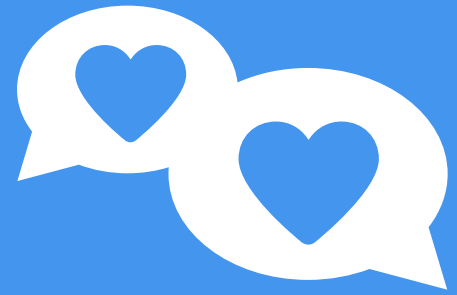
In 2020, we committed over 400 hours to education and advocacy on behalf of our residents.

Where did your support go?



In 2020, we did:

4000



support calls with residents.



167

RHP hearings completed

8

youth residents
moved out together



39

residents safely
housed



high school graduates and moved
on to post-secondary education

700



home-cooked meals served

78



hours of Orientation
to Canada Workshops

90%

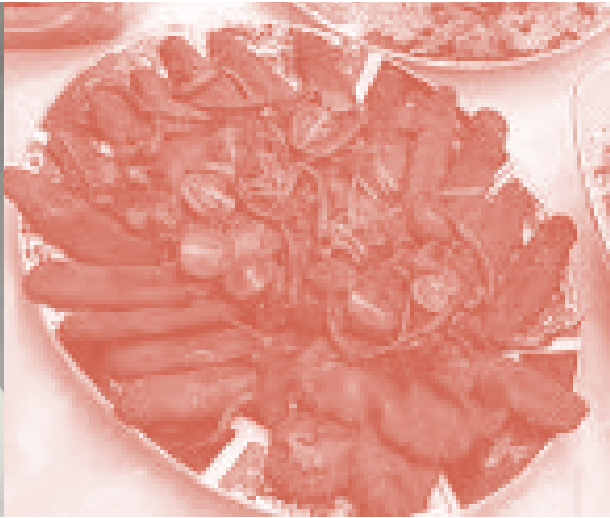
RHP clients felt more
prepared for their hearing

matthew house world table





This year, we couldn't eat together as we usually do, so our former refugee residents brought the taste of their homes to us through our World Table video series. They shared their favourite food and their stories representing Colombian, Ugandan, Afghani, Congolese, Iranian, and Nigerian dishes.



**"When you come to Matthew House you don't find a shelter, when you come to Matthew House you find a home. You can live like you live in your home. The people around you are going to be your family."
— José, from Colombia**



adapting to change



We've worked with our partners at other refugee homes in Toronto, and with our colleagues in Public Health, to manage the health and safety of our community throughout the COVID-19 pandemic. The challenges we had to overcome included being unable to have volunteers cook in-house, not accepting in-kind donations from the wider community, and not being on site as much as we would like.

We converted one of our homes to provide isolation suites so that we could continue to accept new residents without exposing the community to illness. We also made these suites available to our sister shelter Adam House.

We are a proud partner of the Vaccine Engagement Strategy with the City of Toronto. Our thanks to all our health partners:



matthew house angels



Thanks to First Baptist Church for making our Christmas gift deliveries possible. They provided a space to assemble 150 gift bags for our former residents, filled with useful items, and as an added touch, they wrote personal holiday cards for each and every one.



Thanks to Troop for rallying donations when we needed it most.



Thanks to Deloitte for offering their mentorship and career advice to our residents



Thanks to Irma for going above and beyond to support former residents with special needs.



Thanks to The Meeting House Church and to The Peoples Church. Not only did they fund special support for our youth residents, they have continued to offer their help with meals and prayers for our residents.



A special thanks to each of our individual donors and to our volunteer friends. We need you and we appreciate you.

Thank You to our Donors!

Agincourt Baptist Church
Baptist Women of Ontario & Quebec
Basilian Fathers of Toronto
Bloor West Village Baptist Church
Blythwood Road Baptist Church
Brown-Nusbaum Family Fund
C3 Church
Dell Inc
DVXD
First Baptist Church - Toronto
First Baptist Church - Barrie
First Church of Christ, Scientist
Haliburton United Church
Hallelujah Fellowship Baptist Church
Inniswood Baptist Church
J P Bickell Foundation
Jon & Nancy Love Foundation
Kevin Burke Family Foundation
Kingsway Baptist Church
Mariann Trust
Martingrove Baptist Church
Melrose Baptist Community Church
Mississauga City Baptist Church
Monks Family Charitable Trust
Nancy Ralph & Closten Ball Fund
Nature's Path Foods
North Toronto Chinese Baptist Church
Oath Inc.
Peoples Church Toronto
Realtors Care Foundation
Seasons Trust
Spring Garden Baptist Church
St. John's Presbyterian Church
Streetsville United Church
The Church of St Clement
The Church Of The Torontonians
The Home Depot Canada Foundation
The Lawson Foundation
The Meeting House Church Family
The Mitchell & Kathryn Baran Family
Foundation
The Peoples Church Toronto
Thornhill Baptist Church
Toronto Chinese Baptist Church
Toronto Foundation
United Way of Greater Toronto
Walmer Road Baptist Church
Whitby Baptist Women
Windsor Bay Foundation
Xerox
Yorkminster Park Baptist Church
Youth & Philanthropy Initiative Canada

There is a place for you in the Matthew House community!

If you have a talent to share, or a special contribution you can make, get in touch with us today at: jacky@matthewhouse.ca.

annual financials



MATTHEW HOUSE REFUGEE SERVICES - TORONTO
STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS

For the year ended December 31,

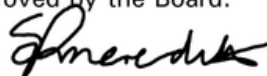
	OPERATING FUND	CAPITAL FUND	2020 TOTAL	2019 TOTAL
REVENUES				
Contributions				
Individual	\$ 385,383	\$ -	\$ 385,383	\$ 258,392
Churches and other charities	86,124	-	86,124	88,076
Special events	60,710	-	60,710	166,573
Camp	-	-	-	3,633
Grants				
Foundations	142,088	-	142,088	140,000
Investing In Neighbourhood grants	21,286	-	21,286	73,112
Summer student grants	12,050	-	12,050	17,719
Government assistance (Note 7)	112,890	-	112,890	-
Food and rental recoveries	89,206	-	89,206	122,422
Interest income	10,059	-	10,059	16,283
	<u>\$ 919,796</u>	<u>\$ -</u>	<u>\$ 919,796</u>	<u>\$ 886,210</u>
EXPENSES				
Salaries	\$ 435,636	\$ -	\$ 435,636	\$ 471,600
Staff benefits	70,948	-	70,948	66,149
Staff travel, development and conferences	2,224	-	2,224	6,990
	<u>\$ 508,808</u>	<u>\$ -</u>	<u>\$ 508,808</u>	<u>\$ 544,739</u>
Dundas St. House (Schedule 1)	51,837	-	51,837	61,105
Shirley St. House (Schedule 1)	20,641	-	20,641	19,805
Greenside Ave. House (Schedule 1)	17,106	-	17,106	27,580
St. Clarens Ave. House (Schedule 1)	6,020	-	6,020	5,996
Davenport Road House (Schedule 1)	4,522	-	4,522	-
Programs and development (Schedule 1)	75,152	-	75,152	33,324
Administration (Schedule 1)	44,053	29,106	73,159	136,445
Vehicle	4,094	-	4,094	2,950
	<u>\$ 732,233</u>	<u>\$ 29,106</u>	<u>\$ 761,339</u>	<u>\$ 831,944</u>
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES	\$ 187,563	\$ (29,106)	\$ 158,457	\$ 54,266
NET ASSETS - Beginning	851,598	1,305,050	2,156,648	2,102,382
Transfer for capital asset acquisition	(79,567)	79,567	-	-
NET ASSETS - Ending	<u>\$ 959,594</u>	<u>\$ 1,355,511</u>	<u>\$ 2,315,105</u>	<u>\$ 2,156,648</u>

See accompanying notes

MATTHEW HOUSE REFUGEE SERVICES - TORONTO**STATEMENT OF FINANCIAL POSITION**As at December 31,

	OPERATING FUND	CAPITAL FUND	2020 TOTAL	2019 TOTAL
ASSETS				
Current				
Cash	\$ 1,081,398	\$ 500,000	\$ 1,581,398	\$ 1,411,810
Accounts Receivable (Note 7)	69,644	-	69,644	13,054
HST refundable	16,644	-	16,644	15,512
Prepaid expenses	14,521	-	14,521	13,978
	<u>\$ 1,182,207</u>	<u>\$ 500,000</u>	<u>\$ 1,682,207</u>	<u>\$ 1,454,354</u>
Capital Assets (Note 2)	<u>-</u>	<u>855,511</u>	<u>855,511</u>	<u>805,050</u>
	<u>\$ 1,182,207</u>	<u>\$ 1,355,511</u>	<u>\$ 2,537,718</u>	<u>\$ 2,259,404</u>
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LIABILITIES				
Current				
Accounts payable and accrued liabilities	\$ 29,364	\$ -	\$ 29,364	\$ 18,491
Government remittances payable	8,643	-	8,643	10,104
Deferred revenue (Note 4)	154,606	-	154,606	74,161
	<u>\$ 192,613</u>	<u>\$ -</u>	<u>\$ 192,613</u>	<u>\$ 102,756</u>
CEBA Loan (Note 5)	<u>30,000</u>	<u>-</u>	<u>30,000</u>	<u>-</u>
	<u>\$ 222,613</u>	<u>\$ -</u>	<u>\$ 222,613</u>	<u>\$ 102,756</u>
NET ASSETS	<u>959,594</u>	<u>1,355,511</u>	<u>2,315,105</u>	<u>2,156,648</u>
	<u>\$ 1,182,207</u>	<u>\$ 1,355,511</u>	<u>\$ 2,537,718</u>	<u>\$ 2,259,404</u>

Approved by the Board:

_____
Director_____
Director

See accompanying notes